

Shipping and Return Policy

Shipping

All orders are shipped via FedEx Ground within ten (10) business days.

Base shipping cost is \$4.00 for each online order up to \$100. FREE shipping applies to orders over \$100 (additional discounts may apply throughout the year).

Other shipping methods are available upon request. Please contact supportcenter@scpcorporate.com or call SCP Corp at (800) 345-7624.

International Shipping Information is available upon request.

Shipping fees are not refundable under any circumstance.

Rush Orders

Rush Orders are available upon request. Please contact supportcenter@scpcorporate.com or call SCP Corp at (800) 345-7624 to place your rush order direct.

Rush orders must be placed by 3pm EST, Monday - Friday by phone only.

Rush Orders typically ship within two (2) business days.

Returns

Returns for payment credit will be accepted only if the return is sent within thirty days of the delivery confirmation date.

We will accept items for return that have NOT been worn, laundered, soiled, altered, or personalized. **Items decorated with custom text or monogram are not eligible for return.**

You must notify us of any return so we can issue you a Return Authorization Number. Returns sent back without a Return Authorization Number will be refused. Please contact supportcenter@scpcorporate.com or call SCP Corp at (800) 345-7624.

A full refund of the purchase price, excluding the shipping, will be made promptly upon receiving the merchandise in the same condition in which it was shipped.

There are no refunds on items damaged in shipping. In that case, you must file a claim with the carrier.

Exchanges

Exchanges for product replacement will be accepted only if the return is sent within thirty days of the delivery confirmation date.

Purchaser will be responsible for all associated shipping charges.